

# The Balancing Incentive Program and Caregivers



The Affordable Care Act created the Balancing Incentive Program (BIP), which helps states provide quality care in the most appropriate, least restrictive setting.



- Increases the Federal Matching Assistance Percentage (FMAP) to States that make structural reforms to increase nursing home diversions and access to non-institutional LTSS.
- Enhanced matching payments are tied to the percentage of a State's LTSS spending, with lower FMAP increases going to States that need to make fewer reforms.



- To participate in the Balancing Incentive Program, a State must have spent less than 50% of total Medicaid medical assistance expenditures on non-institutionally based LTSS for fiscal year 2009.
- States must also submit an application that meets programmatic and structural reform requirements.



# BIP Mandated Requirements

- Requires structural reforms to increase access to Medicaid community based long-term services and supports (LTSS).
  - Create a "no wrong door" to provide a single point of information and allow individuals to provide demographic information once.
  - Core standardized assessment instruments: ensure all assessment instruments cover mandated "domains"
  - Ensure "conflict-free" case management in all programs
  - All objectives must be met by September 30, 2015



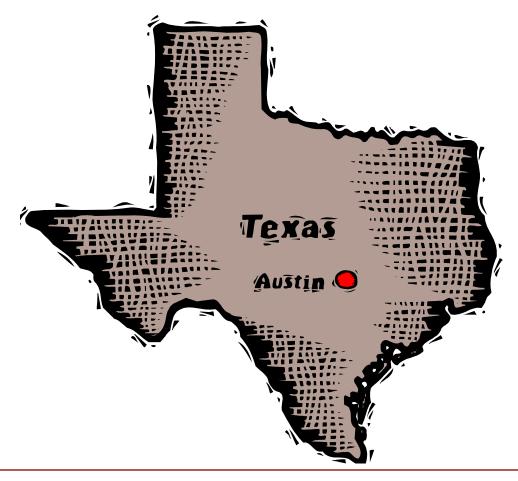
#### Projected Funding for CMS-Approved Balancing Incentive Programs State Projected Funding (in millions)\*

| State       | Award |
|-------------|-------|
|             |       |
| Arkansas    | \$61  |
| Connecticut | \$68  |
| Georgia     | \$64  |
| Illinois    | \$90  |
| Indiana     | \$85  |
| Iowa        | \$62  |
| Kentucky    | \$26  |
| Louisiana   | \$69  |
| Maine       | \$21  |
| Maryland    | \$106 |

| State         | Award |
|---------------|-------|
| Massachusetts | \$111 |
| Mississippi   | \$68  |
| Missouri      | \$110 |
| New Hampshire | \$26  |
| New Jersey    | \$110 |
| New York      | \$599 |
| Nevada        | \$7   |
| Ohio          | \$169 |
| Pennsylvania  | \$94  |
| Texas         | \$301 |



#### **Texas BIP Initiatives**





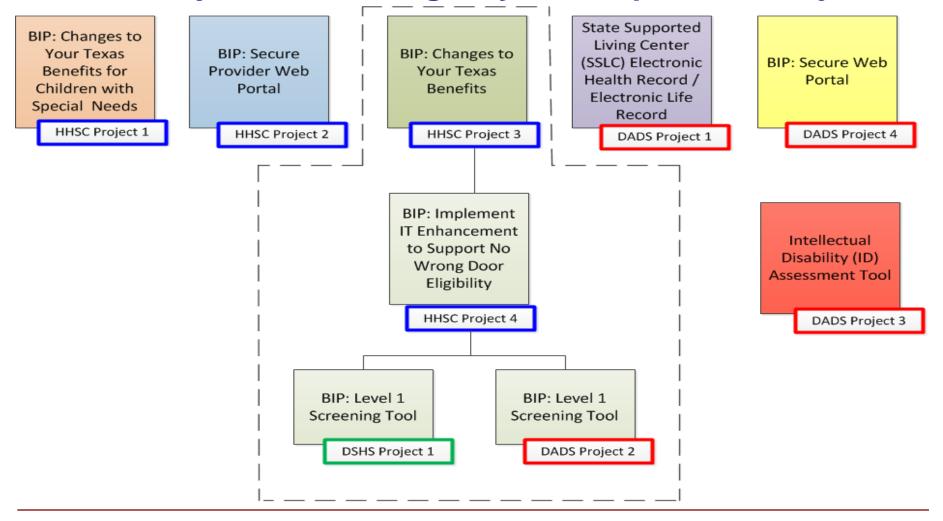
#### Texas BIP

- Health and Human Services Commission (HHSC) delegated the preparation of the application, work plan and management to the Department of Aging and Disability Services (DADS).
- Overall project is a collaboration of HHSC, DADS and the Department of State Health Services (DSHS).



## BIP Enterprise Solution Overview

#### 9 BIP Projects total - 3 Agency Interdependent Projects





#### Relationship to Respite Care

- Level One (LTSS) Screen
- Aging and Disability Resource Center (ADRC) Expansion
- Integration of caregiver awareness in ADRCs
- Funding for specific caregiver services



#### **Level One Screen**







A short, easy to complete process that directs individuals to long term services and supports (LTSS) services for which they may be eligible.







#### LTSS Screen

- Efficient approach to needs assessment
- Simple, concise, easy to complete
- Individuals tell their story only once
- Most will be completed via web or phone, but may be done in person

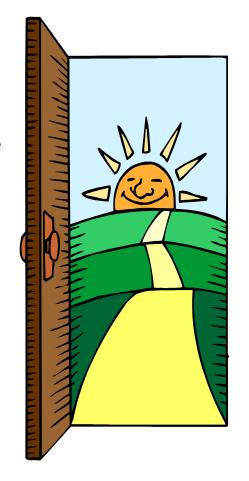






#### No Wrong Door

- A common screen used in all major entry points to the LTSS system
- Individuals have a uniform experience
- Directs individuals to participating LTSS Doors





# Participating LTSS Doors

Aging and Disability Resources Centers (ADRC)

- Area Agencies on Aging (AAA)
- Local Authorities (LA)
- DADS Regional Office (RO)
- DADS Access and Intake Interest List (A&I IL)
- Medicaid Managed Care Organization (MCO)
- HHSC STAR+ Program Support Unit (PSU)
- Local Mental Health Authorities (LMHAs)
- Outreach, Screening, Assessment, and Referral Centers (OSARs)





## Advantages to Individuals

- Receive assistance from programs for which they may be eligible
- Find the right help more easily
- Tell their story only once







# Advantages to intake workers

- Less time gathering demographic information
- More time providing personal assistance
- System automatically produces referrals
- Individual contact history is maintained

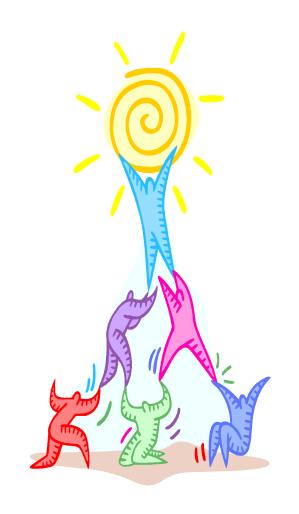






# Advantages to organizations (Doors)

- Provides enrollment and referral information for the individual
- Reduces need for in-depth understanding of other programs
- Consistent evaluation of individual's LTSS needs

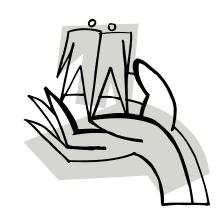






## Advantages to Caregivers

 First comprehensive, multiagency effort to identify and assist caregivers and direct them to services they need







## Advantages to Caregivers

- Identifies caregivers as part of routine business operation
- Collects demographic information on caregivers
- Collects information on caregiver need
- Refers caregivers to appropriate services
- Refers caregivers to services they may not have even known they need







## Screen Questions - Demographic

- Name
- Residence
- Address where services will be delivered
- Date of birth
- Gender
- Race/ethnicity
- Social Security Number
- Caregiver information
- Military service







#### Screen Questions

- Determination of LTSS need
- Need for benefits counseling
- Caregiver need
- Nursing facility risk
- Referral to programs with Interest Lists
- Behavioral health





# Aging and Disability Resource Center Expansion





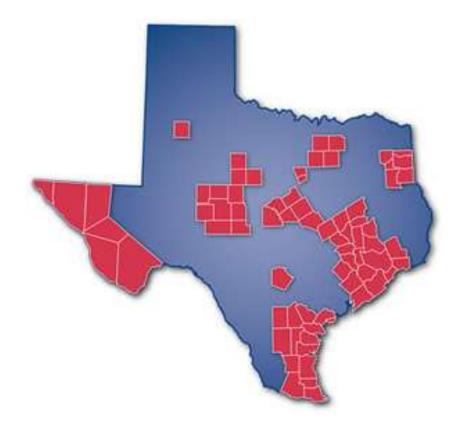
- ADRCs serve as single points of entry into the longterm supports and services system for older adults and people with disabilities.
- Sometimes referred to as a "one-stop shops" or "no wrong door" systems that coordinate existing aging and disability service systems.



- Prior to September 2014, Texas had 14 ADRCs representing 71 counties
  - 64 percent of the approximately 3,926,000 Texans age 60+ resided in a county within an existing ADRC region.



 183 of the 254 counties in Texas were not served by an ADRC





- Texas now has 22 ADRCs representing all 254 counties
  - ADRCs participate in monthly technical assistance calls
  - A standardized operations manual is being developed for ADRCs



#### How this Helps Caregivers

- Monthly technical assistance calls include training and information on respite care
- Operations manual includes a chapter on caregivers
- ADRCs will be administering LTSS screen
- ADRCs advised to identify caregivers as part of Options Counseling





#### How this helps Caregivers

- Large scale marketing campaign to direct people to ADRCs for long-term services and supports
- Marketing campaign targeted to caregivers
- Comprehensive assessment of caregiver needs





#### **Other BIP Initiatives**





#### New Hampshire

Registry of respite care providers

#### Your state?



#### **How to Impact BIP**





- Contact state Medicaid provider
- Find state BIP application
  - http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Long-Term-Services-and-Supports/Balancing/Balancing-Incentive-Program.html
- Find who is working on LTSS Screen
- Find out who is working with ADRCs



# Questions & Feedback?

